

Standard of Care

If we fail to meet these expectations, please let us know.



What you can expect from the Ellicott Animal Hospital Team

- Outstanding medical care for your pet
- Compassionate and effective communication
- Prompt and friendly service
- Fair pricing

Recommended annual services for every pet

If we do not discuss the following services with you on your visit, we are not doing the best we can for your pet. While you may decline our recommendations, understand that they are based on years of scientific research, education and experience.

1. A physical examination and complete health history

Depending on lifestyle, breed, health and age, we may recommend exams twice a year.

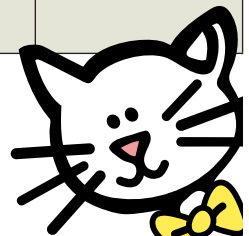
2. Vaccines

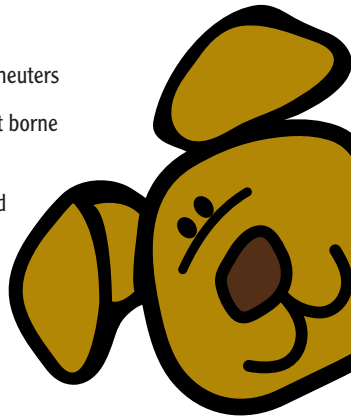
The science of vaccines is continually changing. The Ellicott Team stays on top of these changes and recommends the safest and most complete vaccination protocols available

| DOGS | |
|-----------------------------|---|
| Rabies | For all dogs as required by law |
| DHPP | Every 3 years for adult dogs |
| Leptospirosis | Annually for dogs with possible contact with puddles or wet grass |
| Kennel Cough / Bordetella | Annually to twice per year, for dogs who go to kennels, dogs parks, groomers |
| Lyme / Borrelia Burgdorferi | Annually. A growing concern for dogs who go into high grasses, woods or urban parks |

| CATS | |
|-------------------------|---|
| Rabies (non-adjuvanted) | For all cats annually |
| FVRCP | Every 3 years for adult cats |
| FelV | Annually for cats with many housemates or outdoor cats |
| FIV | Annually for cats living with FIV+ cats or outdoor cats |

Every pet is different, and pet's and owner's lifestyles and risk exposures change. We will work with you yearly to select the vaccination plan that meets your pet's needs.





3. Annual blood work

- a. Pre-operative blood work for any surgery including spays or neuters
- b. Annual blood parasite testing in dogs for exposure to 4 insect borne diseases (Heartworm, Lyme, Ehrlichia, Anaplasmosis)
- c. Annual early detection screening for older pets to identify and manage diseases before they become a problem.

4. Year-round parasite prevention

- a. We recommend year-round internal parasite control for all pets that go outdoors. Several common parasites can infect a pet in any season and can also cause disease in humans.
- b. External parasites are easier to prevent than treat. Fleas, ticks, mosquitoes and black flies are not only a nuisance, they carry serious diseases.
- c. For pets who do not receive year-round parasite prevention, we recommend **annual fecal testing**.

5. Dental Care

The **most** common disease in pets is dental disease. It not only causes bad breath, tooth loss and **pain**, but it also leads to heart, liver, and kidney disease. We have many methods of helping you care for your pet's oral health.

6. Quality Diet and Weight Management

The second most common disease in pets is obesity. Every complete health history in this hospital includes a discussion on weight and diet to keep your pet in ideal body condition. They are what you feed them!

7. Spay & Neuter

To be the healthiest and most well-behaved pet possible, your pet should be spayed or neutered. It is the responsible thing to do. If you are interested in breeding, we work with many professional breeders and can partner with you in this process. However, breeding is an expensive and involved commitment on your part, and may not be in the best interest of your pet or the offspring.



Ellicott
SMALL ANIMAL HOSPITAL

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Helping make pets a healthier part of Western NY families for over 900 dog years!